

# FAFSA® SESSION

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ISAIAH ELLIS  
OUTREACH SPECIALIST  
FEDERAL STUDENT AID

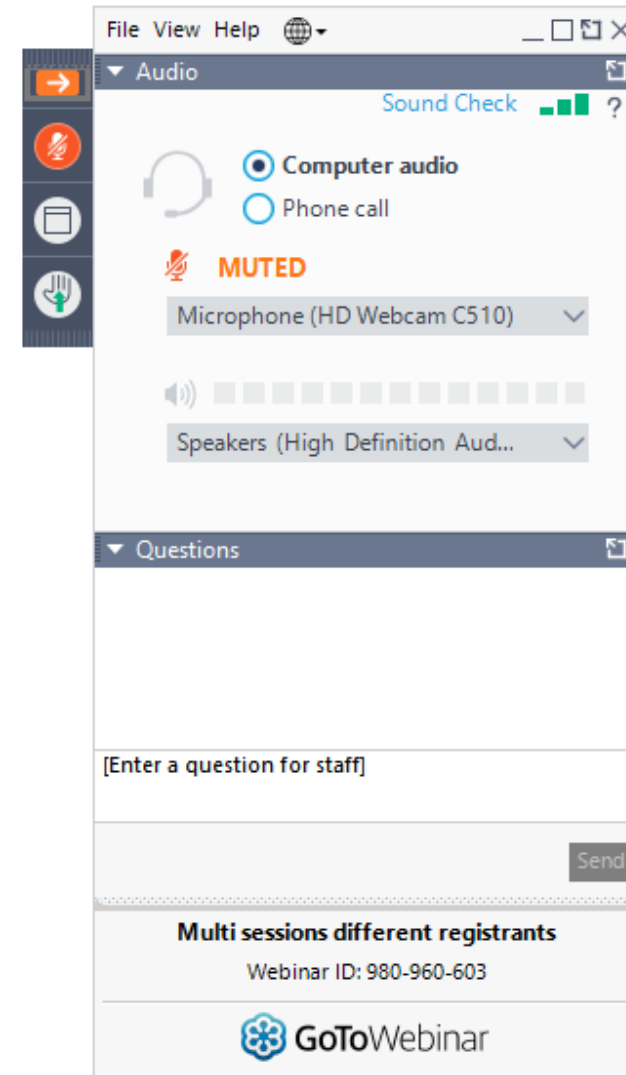
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#OELA  
#FAFSA

# PARTICIPATING IN THE WEBINAR

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# INTRODUCTIONS



**Lorena Orozco McElwain**  
Assistant Deputy Secretary &  
Director, OELA



**Supreet Anand**  
Deputy Director, OELA

# AGENDA

- **FAFSA**
- **FAFSA PROCESS**
- **FEDERAL FINANCIAL AID PROGRAMS**
- **SATISFACTORY ACADEMIC PROGRESS**
- **TOOLS AND RESOURCES**
- **QUESTIONS AND ANSWERS**

# AUDIENCE POLL

**I am a...**

- Teacher
- Administrator/Counselor
- Student
- Parent/Guardian/Family Member
- Other

# FAFSA® OVERVIEW



# COMPLETE YOUR FAFSA EVERY YEAR

## COMPLETE YOUR FAFSA EVERY YEAR

- YEAR 1
- YEAR 2
- YEAR 3
- YEAR 4



# FAFSA DEADLINES

THERE IS A FAFSA DEADLINE FOR:

1. FEDERAL FINANCIAL AID
2. STATE FINANCIAL AID
3. COLLEGE OR CAREER SCHOOL AID
4. OTHER FINANCIAL AID, LIKE SCHOLARSHIPS

COMPLETE YOUR FAFSA BY THE EARLIEST OF THESE DEADLINES!



**THERE IS A FAFSA DEADLINE FOR:**

1. FEDERAL FINANCIAL AID
2. STATE FINANCIAL AID
3. COLLEGE OR CAREER SCHOOL AID
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COMPLETE YOUR FAFSA BY THE EARLIEST OF THESE DEADLINES!



# APPLY BY THE EARLIEST DEADLINE

**TO MAXIMIZE YOUR FINANCIAL AID, APPLY BY THE EARLIEST DEADLINE**

**SCHOOL**

FEBRUARY 15

**STATE**

MARCH 1

**FEDERAL**

JUNE 30

**NOTE: SAMPLE DATES USED**

The infographic is a teal rounded rectangle containing the text 'TO MAXIMIZE YOUR FINANCIAL AID, APPLY BY THE EARLIEST DEADLINE' at the top. Below this text are three white boxes with red headers. The first box is labeled 'SCHOOL' and shows 'FEBRUARY 15', which is circled in red. The second box is labeled 'STATE' and shows 'MARCH 1'. The third box is labeled 'FEDERAL' and shows 'JUNE 30'. At the bottom left of the infographic is the text '\*Note: Sample dates used' and at the bottom right is the text 'fafsa.gov'.

| SCHOOL      | STATE   | FEDERAL |
|-------------|---------|---------|
| FEBRUARY 15 | MARCH 1 | JUNE 30 |

\*Note: Sample dates used

fafsa.gov

# FAFSA PROCESS

- 1. CREATE AN FSA ID.**
- 2. COMPLETE AND SUBMIT THE FAFSA FORM.**
- 3. REVIEW YOUR STUDENT AID REPORT.**
- 4. SCHOOL WILL PROVIDE AN AWARD LETTER  
DETAILING THE ELIGIBLE STUDENT AWARDS AND  
NEXT STEPS.**

# 1. FSA ID



# HOW TO CREATE AN FSA ID

1. ENTER YOUR EMAIL ADDRESS
2. CREATE A USERNAME
3. CREATE A PASSWORD
4. ENTER YOUR NAME, DATE OF BIRTH, AND SOCIAL SECURITY NUMBER
5. ENTER YOUR MOBILE PHONE NUMBER
6. SETUP 4 CHALLENGE QUESTIONS
7. READ AND ACCEPT THE TERMS
8. VERIFY YOUR MOBILE PHONE NUMBER
9. VERIFY YOUR EMAIL ADDRESS

## HOW TO CREATE AN FSA ID:

1. Enter your email address
2. Create a username
3. Create a password
4. Enter your name, date of birth, and Social Security number
5. Enter your mobile phone number
6. Set up 4 challenge questions
7. Read and accept the terms
8. Verify your mobile phone number
9. Verify your email address

Create an FSA ID:  
[StudentAid.gov/fsaid](https://studentaid.gov/fsaid)

**CREATE AN FSA ID: STUDENTAID.GOV/FSaid**

# WHAT IS AN FSA ID?

THE FSA ID IS A USERNAME AND  
PASSWORD COMBINATION.

YOU USE IT TO LOG INTO OUR  
WEBSITES AND TO ELECTRONICALLY  
SIGN OUR FORMS.



## 2. COMPLETING THE FAFSA



# SECTIONS TO THE FAFSA®

1. BASIC PERSONAL INFORMATION
2. LIST OF COLLEGES AND/OR CAREER SCHOOLS
3. DETERMINATION OF DEPENDENCY STATUS
4. PARENT INFORMATION
5. PARENT FINANCIAL INFORMATION
6. STUDENT FINANCIAL INFORMATION
7. SIGNING AND SUBMITTING THE FAFSA
8. STUDENT AID REPORT

# CRITERIA FOR STUDENT INDEPENDENCE

IF ANY OF THE FOLLOWING CRITERIA APPLIES, THE STUDENT IS  
CONSIDERED **INDEPENDENT**:

- ✓ 24 YEARS OR OLDER
- ✓ MARRIED
- ✓ PURSUING A MASTER'S OR DOCTORATE PROGRAM
- ✓ HAVE CHILDREN AND YOU PROVIDE ½ SUPPORT
- ✓ IN FOSTER CARE SINCE TURNING THE AGE OF 13
- ✓ EMANCIPATED MINOR
- ✓ CURRENTLY OR WAS IN LEGAL GUARDIANSHIP
- ✓ HOMELESS OR SELF SUPPORTING AND AT RISK OF BEING HOMELESS
- ✓ VETERAN OR SERVING ACTIVE DUTY IN U.S. ARMED FORCES



# THE FAFSA FORM: WHO IS MY PARENT?

## WHO'S MY PARENT WHEN I FILL OUT THE FAFSA FORM?

- DEPENDENT STUDENTS ARE REQUIRED TO REPORT PARENT INFORMATION.
- ON YOUR FAFSA FORM, "PARENT" MEANS YOUR LEGAL (BIOLOGICAL OR ADOPTIVE) PARENT OR STEPPARENT, OR A PERSON THAT THE STATE HAS DETERMINED TO BE YOUR LEGAL PARENT.

*Who's my parent when I fill out*  
**THE FAFSA FORM?**


- Dependent students are required to report parent information.
- On your FAFSA form, "PARENT" means your legal (biological or adoptive) parent or stepparent, or a person that the state has determined to be your legal parent.

Federal Student Aid  
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# THE FAFSA FORM: WHICH PARENT DO YOU LIST?

## WHICH PARENT DO YOU LIST ON YOUR FAFSA FORM?

- **IF YOUR PARENTS ARE DIVORCED OR SEPARATED:** WHO YOU REPORT ON THE FAFSA DEPENDS ON WHETHER YOUR PARENTS LIVE TOGETHER OR NOT.
- **IF YOU HAVE A STEPPARENT:** IF THAT PERSON IS LEGALLY MARRIED TO THE PARENT YOU'RE REPORTING ON THE FAFSA FORM, YOU MUST REPORT THEIR INFO AS WELL.



**WHICH PARENT DO YOU LIST ON YOUR FAFSA FORM?**

**If your parents are divorced or separated:**  
Who you report on the FAFSA depends on whether your parents live together or not.

**If you have a stepparent:**  
If that person is legally married to the parent you're reporting on the FAFSA form, you must report their info as well.

# THE FAFSA FORM: WHICH PARENT DO YOU LIST? (Continued)

| Parents' Marital Status:                         | Provide Information for:   |
|--|--|
| Married  | Both of your parents.  |
| Remarried (after being widowed or divorced)      | Parent and Stepparent.   |
| Unmarried and both legal parents living together | Both of your legal parents.  |
| Never Married                                    | <p>The parent that you lived with most during the last 12 months.</p> <p>If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you actually received support from a parent.</p> |
| Divorced or Separated                            | <p>The parent that you lived with most during the last 12 months.</p> <p>If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you actually received support from a parent.</p> |
| Widowed  | Your parent.   |

# THE FAFSA FORM: HELPFUL TIPS

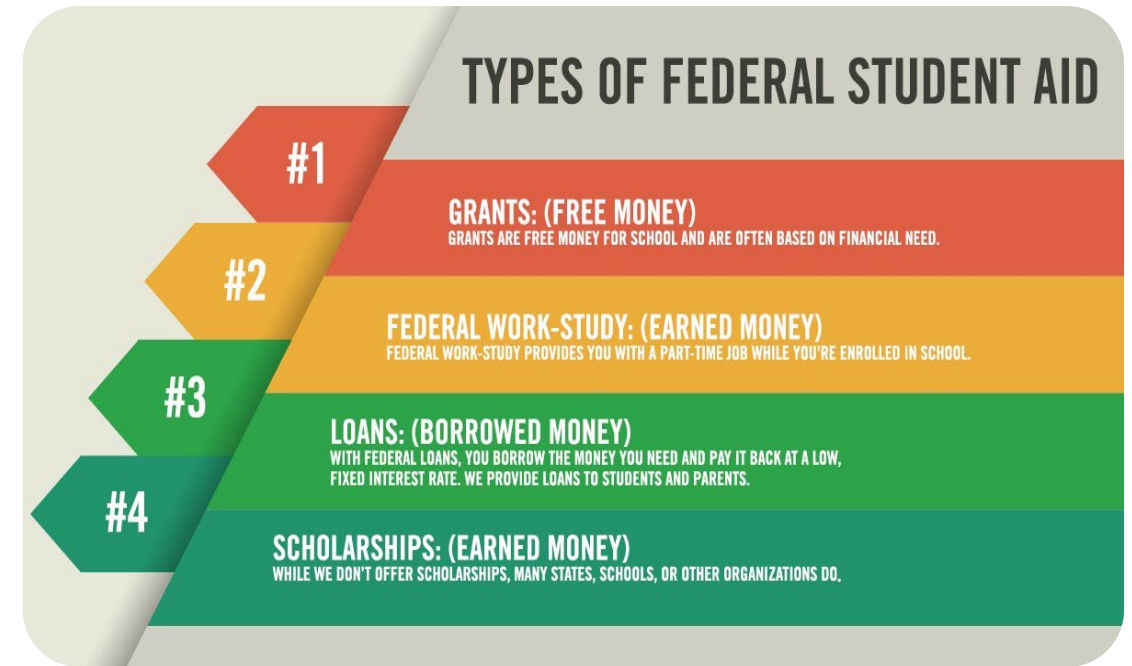
- PROVIDE INFORMATION **AS OF THE DAY** YOU FILL OUT THE FAFSA
- STUDENTS CAN LIST UP TO **10 SCHOOLS** ON THE FAFSA
- STUDENTS CAN LOG BACK INTO **FAFSA.GOV** TO CHECK THEIR APPLICATION STATUS, MAKE ANY UPDATES, AND/OR ADD EXTRA SCHOOLS
- STUDENTS SHOULD CALL **1-800-4-FEDAID** WITH QUESTIONS REGARDING COMPLETING THE FAFSA
- STUDENTS SHOULD CALL THE SCHOOL'S **FINANCIAL AID OFFICE** WITH QUESTIONS REGARDING THE AMOUNT OF AID THEY WILL RECEIVE AND DISBURSEMENT

# 3. REVIEWING YOUR STUDENT AID REPORT (SAR)



# TYPES OF FEDERAL STUDENT AID

- 1. GRANTS: (FREE MONEY)**  
GRANTS ARE FREE MONEY FOR SCHOOL AND ARE OFTEN BASED ON FINANCIAL NEED.
- 2. FEDERAL WORK-STUDY: (EARNED MONEY)**  
FEDERAL WORK-STUDY PROVIDES YOU WITH A PART-TIME JOB WHILE YOU'RE ENROLLED IN SCHOOL.
- 3. LOANS: (BORROWED MONEY)**  
WITH FEDERAL LOANS, YOU BORROW THE MONEY YOU NEED AND PAY IT BACK AT A LOW, FIXED INTEREST RATE. WE PROVIDE LOANS TO STUDENTS AND PARENTS.
- 4. SCHOLARSHIPS: (EARNED MONEY)**  
WHILE WE DON'T OFFER SCHOLARSHIPS, MANY STATES, SCHOOLS, OR OTHER ORGANIZATIONS DO.



# THE FAFSA FORM: HELPFUL TIPS (Continued)

- PROVIDE INFORMATION **AS OF THE DAY** YOU FILL OUT THE FAFSA
- STUDENTS CAN LIST UP TO **10 SCHOOLS** ON THE FAFSA
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## 4. AWARD LETTERS





# HOW YOUR FINANCIAL AID IS CALCULATED

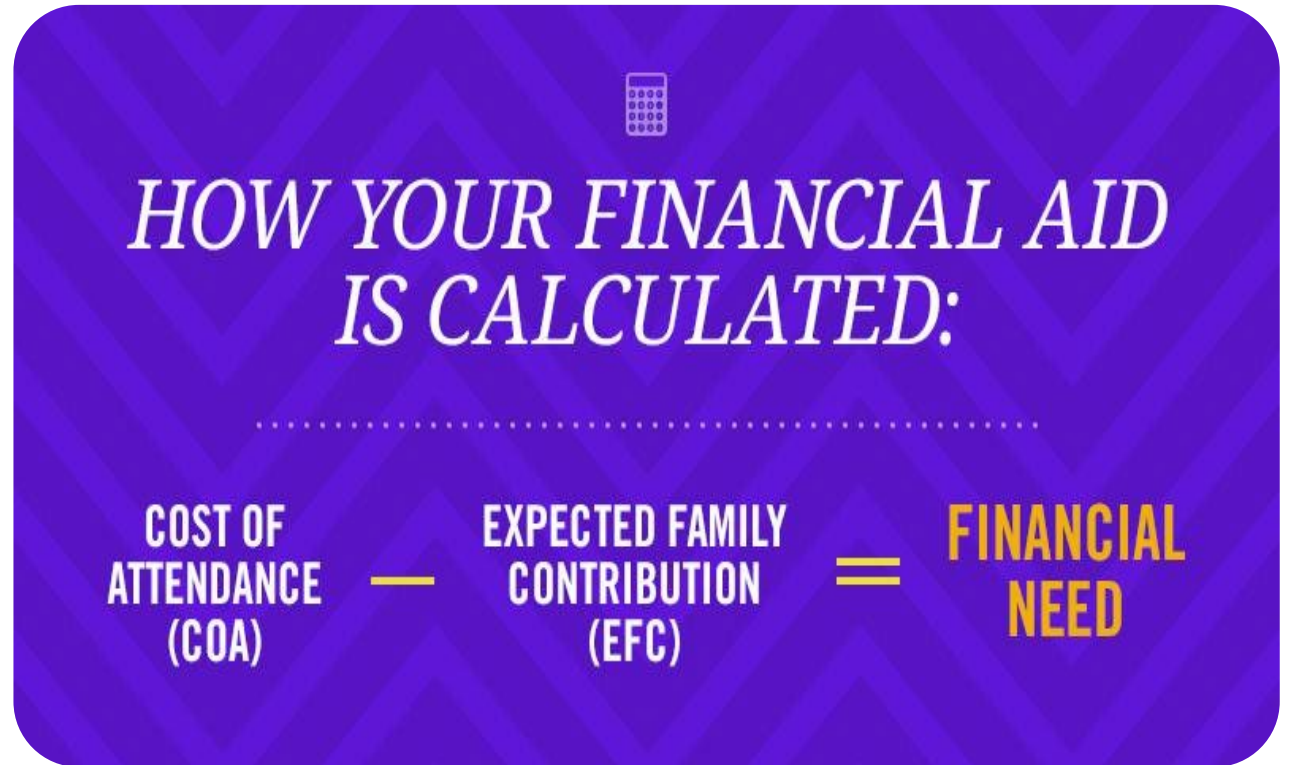
COST OF ATTENDANCE (COA)

—

EXPECTED FAMILY  
CONTRIBUTION (EFC)

=

**FINANCIAL NEED**



*HOW YOUR FINANCIAL AID IS CALCULATED:*

.....

**COST OF ATTENDANCE (COA)** — **EXPECTED FAMILY CONTRIBUTION (EFC)** = **FINANCIAL NEED**

# SATISFACTORY ACADEMIC PROGRESS (SAP)



# SATISFACTORY ACADEMIC PROGRESS (SAP)

THE SATISFACTORY ACADEMIC PROGRESS POLICY SPECIFIES THE PACE AT WHICH STUDENTS MUST PROGRESS THROUGH THEIR EDUCATIONAL PROGRAM TO ENSURE THAT STUDENTS WILL COMPLETE THEIR PROGRAM WITHIN THE MAXIMUM TIMEFRAME. STUDENTS MAY HAVE THEIR FINANCIAL AID ELIGIBILITY SUSPENDED FOR NOT MEETING THE CREDIT HOUR COMPLETION RATE.

- SAP POLICY MAY DIFFER FROM SCHOOL TO SCHOOL
- CREDIT HOUR COMPLETION
- CUMULATIVE GRADE POINT AVERAGE

# FEDERAL STUDENT AID TOOLS & RESOURCES



# 1. STUDENTAID.GOV

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**TARGET AUDIENCE:** STUDENTS, PARENTS, AND FAMILIES

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Prepare for College

Types of Aid

Who Gets Aid

FAFSA®: Apply for Aid

How to Repay Your Loans

## Get Financial Aid for School

We make it easier to get money for college or career school. To get started, fill out the *Free Application for Federal Student Aid* (FAFSA®) form. Then your college will tell you the types and amounts of aid you can get. And we'll help you along the way.

FILL OUT FAFSA® FORM

Popular Topics

Creating Your Account (FSA ID)

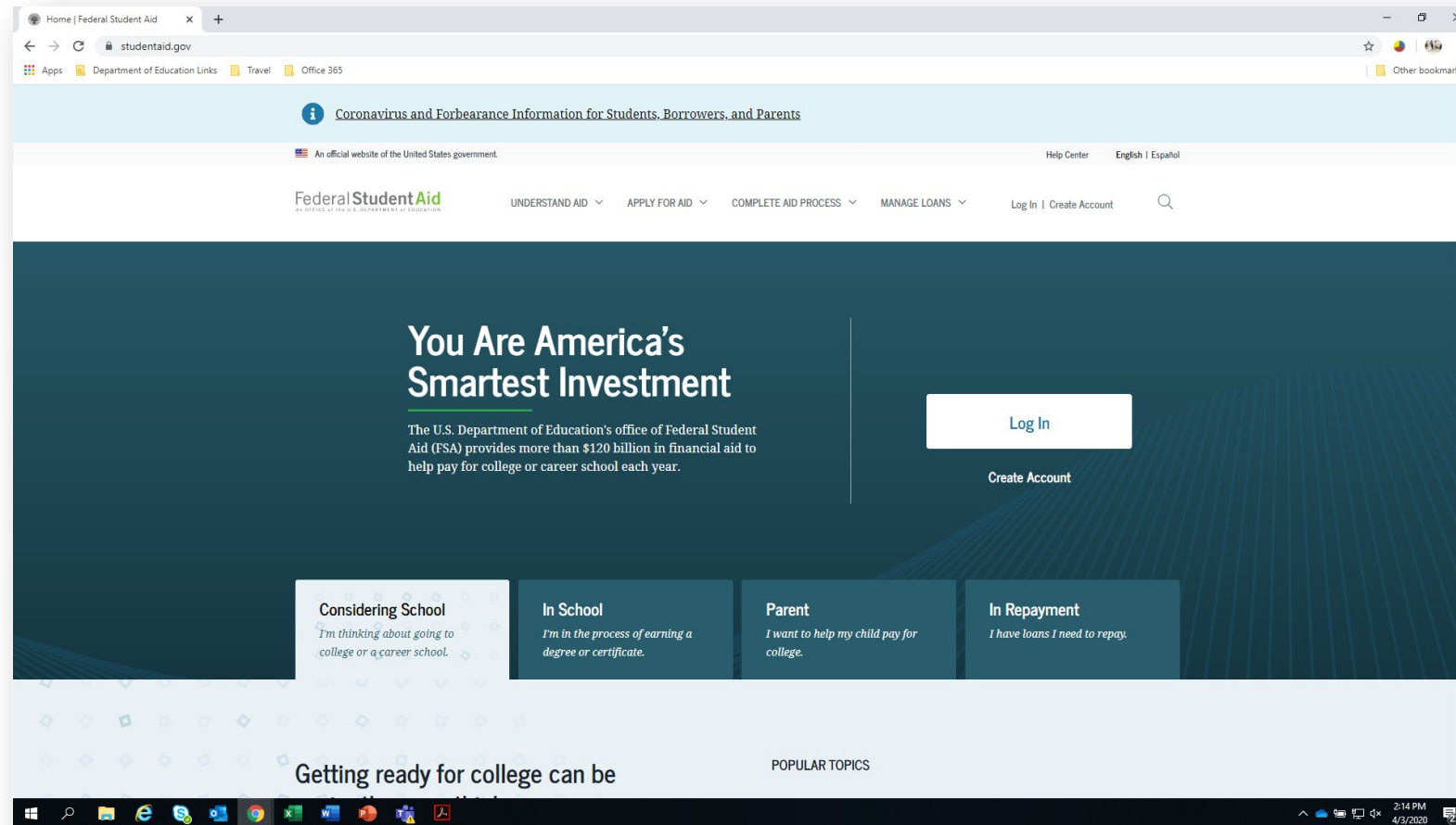
Tips for Filling Out the FAFSA® Form

Fill Out a FAFSA® Form

After Submitting the FAFSA® Form

# STUDENTAID.GOV (CONTINUED)

STUDENTAID.GOV IS A SITE SPECIFICALLY DESIGNED FOR STUDENTS AND FAMILIES. THE WEBSITE PROVIDES INFORMATION FOR STUDENTS THAT ARE CONSIDERING SCHOOL, CURRENTLY IN SCHOOL, AND PARENTS OR STUDENTS THAT ARE IN REPAYMENT FOR THEIR STUDENT LOANS.



# STUDENTAID.GOV – CONSIDERING SCHOOL

**Considering School**  
*I'm thinking about going to college or a career school.*

**In School**  
*I'm in the process of earning a degree or certificate.*

**Parent**  
*I want to help my child pay for college.*

**In Repayment**  
*I have loans I need to repay.*

## Getting ready for college can be easier than you think.

It's never too early—or too late—to explore your options for college or career school. This site discusses key steps in preparing for college and provides resources that can help you along the way.

### POPULAR TOPICS

- [Get Checklists for Academic and Financial Preparation](#)
- [Choose a School](#)
- [Learn About Grants, Work-Study, Loans, and Scholarships](#)
- [Estimate Your Aid](#)
- [Apply for Aid Using the FAFSA® Form](#)
- [Compare School Aid Offers](#)

PROVIDES INFORMATION FOR STUDENTS THINKING ABOUT GOING TO A COLLEGE, UNIVERSITY, OR CAREER SCHOOL.

## TOOLS & RESOURCES

- CHECKLIST FOR ACADEMIC AND FINANCIAL AID PREPARATION
- COLLEGE SCORECARD
- FINANCIAL AID INFORMATION
- AID ESTIMATION
- FAFSA LINK
- NET PRICE CALCULATOR



# STUDENTAID.GOV – IN SCHOOL

**Considering School**  
*I'm thinking about going to college or a career school.*

**In School**  
*I'm in the process of earning a degree or certificate.*

**Parent**  
*I want to help my child pay for college.*

**In Repayment**  
*I have loans I need to repay.*

## We're here to help you access and manage your financial aid.

If you filled out the FAFSA® form, you may have been offered grants, work-study, and loans. Before you receive a loan or TEACH Grant, you must complete counseling and carefully review and sign your agreement.

POPULAR TOPICS

- [Renew Your FAFSA® Form](#)
- [Apply for a PLUS Loan for Graduate School](#)
- [Complete a Loan Agreement \(\*Master Promissory Note\*\)](#)
- [Complete Loan Entrance Counseling](#)
- [Use \*Loan Simulator\*](#)
- [Complete TEACH Grant Counseling and \*Agreement to Serve\*](#)

PROVIDES INFORMATION FOR STUDENTS IN THE PROCESS OF EARNING A DEGREE OR CERTIFICATE

## TOOLS & RESOURCES

- [LINK TO THE FAFSA](#)
- [LINK TO APPLY FOR THE PLUS LOAN \(GRADUATE SCHOOL\)](#)
- [SIGN THE MASTER PROMISSORY NOTE](#)
- [COMPLETE LOAN ENTRANCE COUNSELING](#)
- [ESTIMATE LOAN REPAYMENT](#)
- [SIGN TEACH GRANT COUNSELING](#)

# STUDENTAID.GOV – PARENT

**Considering School**  
*I'm thinking about going to college or a career school.*

**In School**  
*I'm in the process of earning a degree or certificate.*

**Parent**  
*I want to help my child pay for college.*

**In Repayment**  
*I have loans I need to repay.*

**We'll share useful info and walk you through the PLUS loan process.**

We have resources for parents looking to save for college and learn about financial aid. We also make loans to eligible parents to help pay for their child's undergraduate education expenses.

POPULAR TOPICS

[Apply for a Parent PLUS Loan](#)

---

[Complete a \*Master Promissory Note\* for a Parent PLUS Loan](#)

---

[Complete PLUS Credit Counseling](#)

---

[Appeal a Credit Decision](#)

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[Use \*Loan Simulator\*](#)

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[Find Resources for Parents](#)

PROVIDES INFORMATION FOR STUDENTS THINKING ABOUT GOING TO A COLLEGE, UNIVERSITY, OR CAREER SCHOOL.

## **TOOLS & RESOURCES**

- APPLY FOR THE PARENT PLUS LOAN
- SIGN THE MPN FOR THE PARENT PLUS LOAN
- COMPLETE THE PLUS CREDIT COUNSELING
- APPEALS
- ESTIMATE LOAN REPAYMENTS
- ADDITIONAL RESOURCES

# STUDENTAID.GOV – IN REPAYMENT

**Considering School**  
*I'm thinking about going to college or a career school.*

**In School**  
*I'm in the process of earning a degree or certificate.*

**Parent**  
*I want to help my child pay for college.*

**In Repayment**  
*I have loans I need to repay.*

## We'll help you manage the repayment process.

Federal student loans offer flexible repayment plans, loan consolidation, forgiveness programs, and more. We can help you manage repayment and answer any questions you have along the way.

### POPULAR TOPICS

- [Find Out How to Make a Payment](#)
- [Use \*Loan Simulator\*](#)
- [Complete Consolidation Loan Application and Promissory Note](#)
- [Apply/Recertify/Change Income-Driven Repayment Plan](#)
- [Use the \*Public Service Loan Forgiveness \(PSLF\) Help Tool\*](#)
- [Understand Student Loan Delinquency and Default](#)

PROVIDES INFORMATION FOR STUDENTS AND PARENTS IN REPAYMENT

## TOOLS & RESOURCES

- PAYMENT INFORMATION
- ESTIMATE LOAN REPAYMENT
- COMPLETE MPN
- APPLY FOR SPECIFIC REPAYMENT OPTIONS
- INFORMATION ON PUBLIC SERVICE LOAN FORGIVENESS
- INFORMATION ON STUDENT LOAN DELINQUENCY AND DEFAULT

PROVIDES ADDITIONAL INFORMATION ON SPECIFIC TOPICS.

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UNDERSTAND AID ▾

APPLY FOR AID ▾

COMPLETE AID PROCESS ▾

MANAGE LOANS ▾

Log In | Create Account



You Are America's  
Smartest Investment

## 2. FINANCIAL AID TOOLKIT

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**TARGET AUDIENCE:** EDUCATIONAL PROFESSIONALS

## **FINANCIAL AID TOOLKIT**

### **WHO IS IT FOR?**

- COUNSELORS
- COLLEGE ACCESS PROFESSIONALS
- NONPROFIT MENTORS
- OTHER ADVISORS

### **WHAT DOES IT PROVIDE?**

- RESOURCES SUCH AS POWERPOINT PRESENTATIONS, SAMPLE NEWSLETTERS, EMAILS, AND MORE
- OUTREACH TOOLS AND IDEAS
- SEARCHABLE DATABASE WITH DOWNLOADABLE CONTENT





# FINANCIALAIDTOOLKIT.ED.GOV (CONTINUED)

THE FINANCIAL AID TOOLKIT PROVIDES FEDERAL STUDENT AID INFORMATION AND OUTREACH TOOLS FOR COUNSELORS, COLLEGE ACCESS PROFESSIONALS, AND OTHER ADVISORS.



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# Financial Aid Toolkit

for COUNSELORS

Learn About Financial Aid

Conduct Outreach

Get Training

Search Financial Aid Tools and Resources

Help students and parents prepare for college or career school.

*The Financial Aid Toolkit provides federal student aid information and outreach tools for counselors, college access professionals, nonprofit mentors, and other advisors.*



LEARN ABOUT FINANCIAL AID



CONDUCT OUTREACH



GET TRAINING



SEARCH TOOLS AND RESOURCES

# SEARCH FINANCIAL AID TOOLS AND RESOURCES

THE FINANCIAL AID TOOLKIT HAS A SEARCH TOOL FOR RESOURCES TO HELP YOU OR YOUR STUDENTS LEARN ABOUT FINANCIAL AID FOR COLLEGE. FILTER RESOURCES BY FILE TYPE, AUDIENCE, AND TOPIC.

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**Financial Aid Toolkit**  
for COUNSELORS

Learn About Financial Aid ▼ Conduct Outreach ▼ Get Training **Search Financial Aid Tools and Resources**

[Home](#) » Search Financial Aid Tools and Resources

Search for tools and resources to help you or your students learn about financial aid for college.  
*Filter resources by file type, audience, and topic.*

Use the search tool below to filter our Financial Aid Toolkit resources to find just what you need. You can select one or more options in each dropdown box. If you don't select any options from a dropdown box, that box will default to all options being selected.

You may need certain [plug-ins or viewers](#), such as Adobe Reader, to view some resources.

Would you like to know each time we add a resource to the site? Subscribe to our RSS feed by clicking on the orange and white icon below. (Using Chrome? You may want to install the [RSS Feed Reader](#) for better viewing of the feed.)

Want to browse our Financial Aid Toolkit resources rather than searching for something specific? [View all financial aid tools and resources.](#)

I AM LOOKING FOR TO HELP LEARN ABOUT

Resource Type ▼ Audience Type ▼ Topic ▼

**GET RESOURCES** ›  
or [Clear Selection](#)



# FAFSA® DEMONSTRATION SITE

A demonstration site is available so you can increase your own understanding of fafsa.gov and show it to students before they apply. At the demo site, you can complete a sample FAFSA form, make corrections, or check the status of the application. However, when you choose "submit," the information is not actually submitted. The site is purely a learning tool.

**Demonstration site:**  
<https://fafsademotest.ed.gov>

[Access the FAFSA demo site](#) The site displays both the English and Spanish versions of fafsa.gov. The demo site is updated in September each year to show the upcoming year's application.

| Destination Code | Federal School Code |
|------------------|---------------------|
| TG99999          | 001002              |

2019-2020 FAFSA on the Web Data Transfer  
In order to use this function you MUST use the links with the data provided in the section below. These links/IDs are specific for this FAFSA on the Web Data Transfer service and will not work with the other Demo site links or identifiers.

| Test Case | SSN         | Last Name        | First Name | DOB      | FSA ID Username | FSA ID Password | Model (Link for Data Transfer)              |
|-----------|-------------|------------------|------------|----------|-----------------|-----------------|---|
| 1         | 966-09-3001 | Lastnametransfer | Jason      | 11021982 | Datatran13      | Prepop13        | Independent-Student Transfer                |
| 2         | 966-09-3002 | Lastnametransfer | Melanie    | 11021997 | Datatran14      | Prepop14        | Dependent-Student Transfer-Renewal Eligible |
| 3         | 966-09-3003 | Lastnametransfer | Sam        | 11021997 | Datatran15      | Prepop15        | Dependent-Parent Transfer                   |

2018-2019 FAFSA on the Web Data Transfer  
In order to use this function you MUST use the links with the data provided in the section below. These links/IDs are specific for this FAFSA on the Web Data Transfer service and will not work with the other Demo site links or identifiers.

| Test Case | SSN         | Last Name        | First Name | DOB      | FSA ID Username | FSA ID Password | Model (Link for Data Transfer)              |
|-----------|-------------|------------------|------------|----------|-----------------|-----------------|---|
| 1         | 966-08-3001 | Lastnametransfer | Jason      | 11021981 | Datatran10      | Prepop10        | Independent-Student Transfer                |
| 2         | 966-08-3002 | Lastnametransfer | Melanie    | 11021996 | Datatran11      | Prepop11        | Dependent-Student Transfer-Renewal Eligible |
| 3         | 966-08-3003 | Lastnametransfer | Sam        | 11021996 | Datatran12      | Prepop12        | Dependent-Parent Transfer                   |

To demonstrate the FAFSA on the Web site, click **FAFSA on the Web Demo System** to continue. To demonstrate the FAA Access to CPS Online site, click **FAA Access to CPS Online Demo System** to continue.

[FAFSA ON THE WEB DEMO SYSTEM](#) [FAA ACCESS TO CPS ONLINE DEMO SYSTEM](#)

Login

Log in to the FAFSA

Only students may use their FSA ID to log in. Parents and others can start a FAFSA for a student by entering the student's identifiers. Parents and others can also work on a FAFSA form or correction the student started using the **Save Key** that the student made. [Help for parents.](#)

☐ I am the student

OR

☐ I am a parent, preparer, or student from a Freely Associated State

NEXT

Form Approved  
OMB No. 1845-0001  
App. Exp. 12/31/2020.

Site Last Updated: Sunday, June 30, 2019

Download [Adobe Reader](#)

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# FAFSA COMPLETION BY HIGH SCHOOL

<https://studentaid.ed.gov/sa/about/data-center/student/application-volume/fafsa-completion-high-school>

The screenshot shows the Federal Student Aid website. At the top, there is a navigation bar with links for 'ABOUT US', 'ENGLISH', and 'ESPAÑOL'. Below this is the 'Federal Student Aid' logo, which includes the text 'An OFFICE of the U.S. DEPARTMENT of EDUCATION'. To the right of the logo is the text 'PROUD SPONSOR of the AMERICAN MIND™'. A search bar is located to the right of the logo, with the placeholder text 'Search studentaid.gov' and a green search button. Below the navigation bar is a dark blue horizontal menu with five items: 'Prepare for College', 'Types of Aid', 'Who Gets Aid', 'FAFSA: Apply for Aid', and 'Repay Your Loans'. Each item has a small downward arrow. Below the menu is a breadcrumb trail: 'Home » About Us » Data Center » Student Data » Application Volume Reports » FAFSA Completion by High School'. The main content area is divided into two columns. The left column has a heading 'FAFSA Completion by High School' in green. Below the heading is a paragraph: 'As the cost of college continues to increase, financial aid becomes ever more important. While many factors are involved in the decision to attend college, there is a strong correlation between FAFSA completion and college enrollment.' Below this paragraph is another paragraph: 'Previously, high schools relied on self-reported surveys to estimate their FAFSA completion rate and that data can be inaccurate. For this reason, Federal Student Aid is providing high schools with current data about their FAFSA submissions and completions so that high'. The right column has a heading 'Glossary' in green. Below the heading is a link 'FAFSA' in blue. Below the link is the text 'Free Application for Federal Student Aid' in italics.

ABOUT US | ENGLISH | ESPAÑOL

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Search studentaid.gov

Prepare for College ▾ | Types of Aid ▾ | Who Gets Aid ▾ | FAFSA: Apply for Aid ▾ | Repay Your Loans ▾

[Home](#) » [About Us](#) » [Data Center](#) » [Student Data](#) » [Application Volume Reports](#) » FAFSA Completion by High School

## FAFSA Completion by High School

As the cost of college continues to increase, financial aid becomes ever more important. While many factors are involved in the decision to attend college, there is a strong correlation between FAFSA completion and college enrollment.

Previously, high schools relied on self-reported surveys to estimate their FAFSA completion rate and that data can be inaccurate. For this reason, Federal Student Aid is providing high schools with current data about their FAFSA submissions and completions so that high

## Glossary

### [FAFSA](#)

*Free Application for Federal Student Aid*

# FAFSA® ENHANCEMENTS AND NEW PRODUCTS

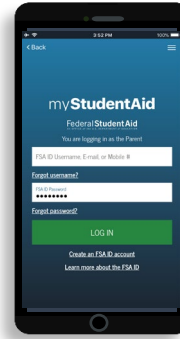


# NEXT GEN UPDATE



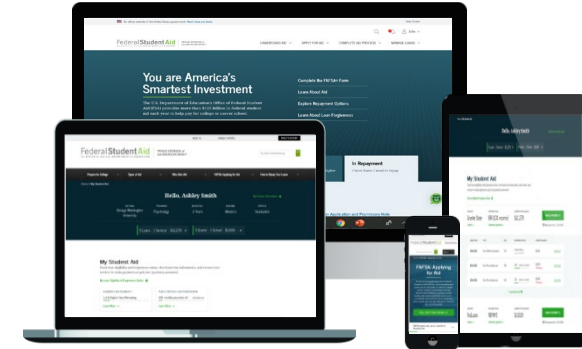
**FAFSA.GOV**

**LAUNCHED  
MOBILE  
RESPONSIVE SITE**



**MYSTUDENTAID**

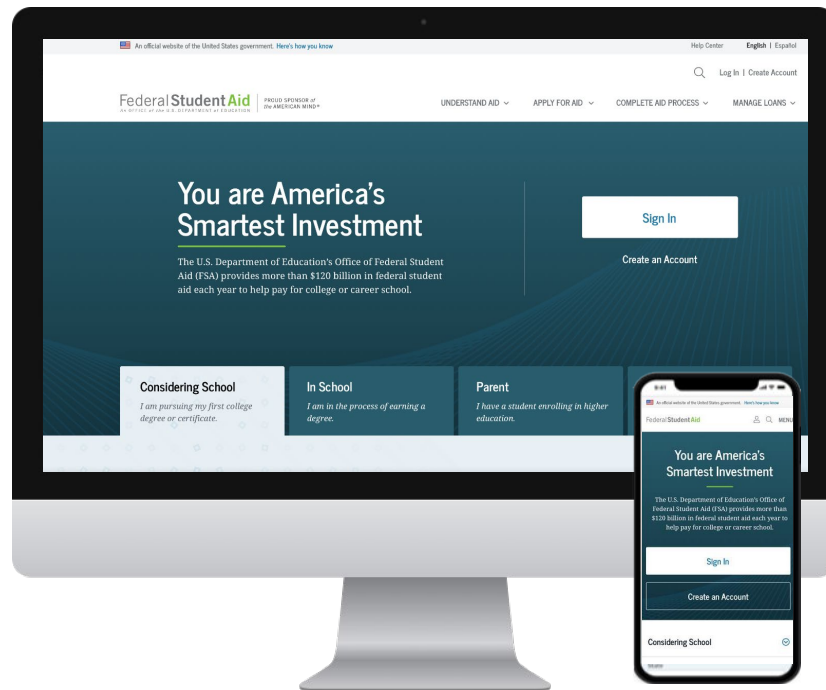
**RELEASED  
MYSTUDENTAID MOBILE  
APP**



**STUDENTAID.GOV**

**INTEGRATED FAFSA  
FORM INTO  
STUDENTAID.GOV**

# NEXT GEN UPDATE (CONTINUED)



**STUDENTAID.GOV**

**THE NEW CONSOLIDATED WEBSITE  
PROVIDING ONE FRONT END  
PLATFORM**

# NEXT GEN UPDATE (CONTINUED 2)



## PERSONALIZED

- USES DATA ABOUT CUSTOMERS AND THE SCHOOLS/PROGRAMS THEY ARE ATTENDING TO PERSONALIZE THEIR WEB EXPERIENCE AND RECOMMEND NEXT BEST ACTIONS



## CONNECTED

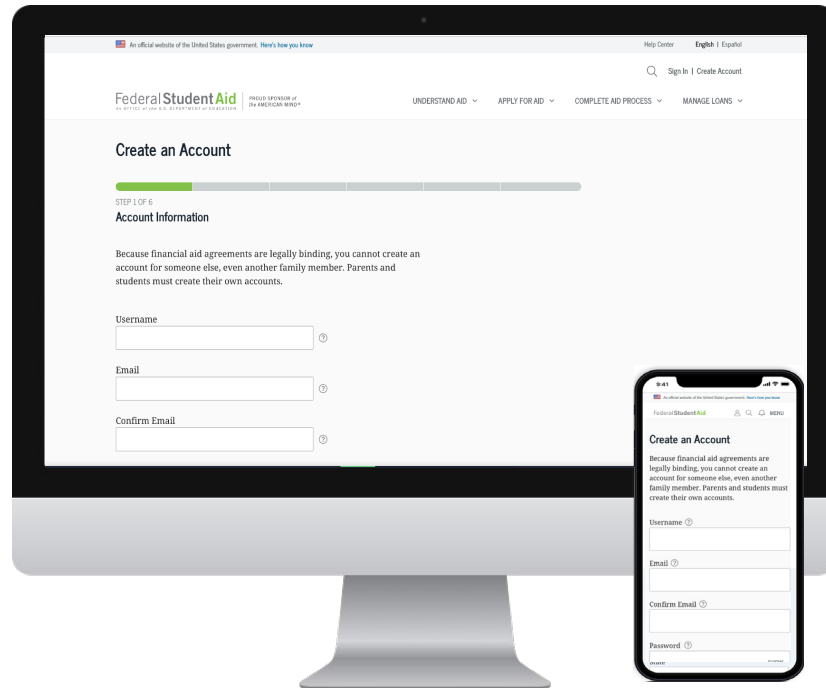
- PROVIDES A SEAMLESS EXPERIENCE WITH ONE LOCATION FOR A USER TO ACCESS ALL STUDENT LOAN RELATED INFORMATION AND RECEIVE SUPPORT
- CONSOLIDATES MESSAGING ACROSS PHONE, CHAT, VIRTUAL ASSISTANT, EMAIL, TEXT, AND SOCIAL MEDIA TO GIVE THE USER THE INFO THEY NEED, WHEN THEY NEED IT



## ANTICIPATORY

- TRIGGERS PERSONALIZED ALERTS AND MESSAGING OFFERING TIPS AND RECOMMENDATIONS BASED ON WHERE AN INDIVIDUAL IS IN THEIR STUDENT AID JOURNEY

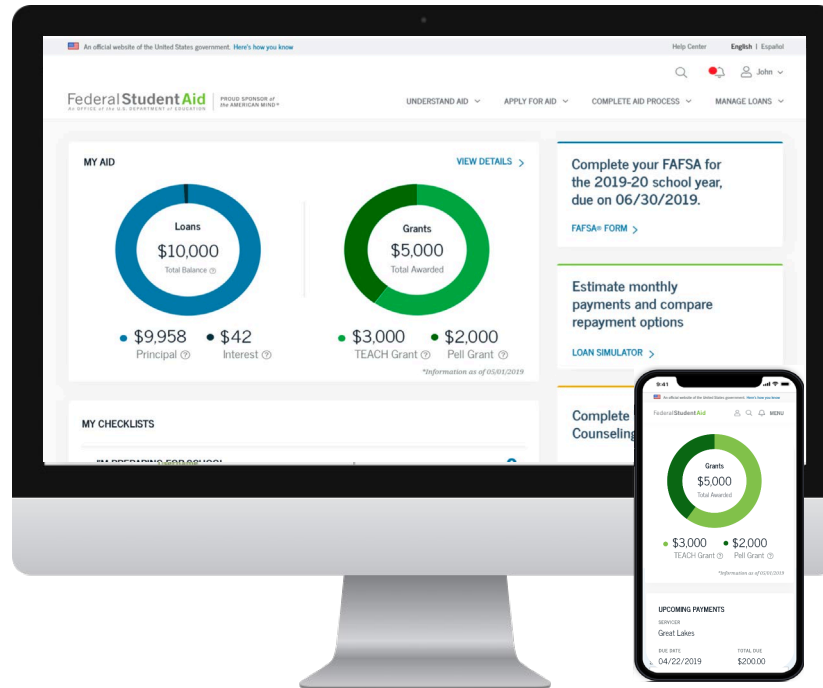
# NEXT GEN UPDATE (CONTINUED 3)



## CREATE AN ACCOUNT

The Create an Account (FSA ID) page allows users to make their student aid account that they can use for FAFSA and all student related items

# NEXT GEN UPDATE (CONTINUED 4)



## PERSONALIZED DASHBOARD

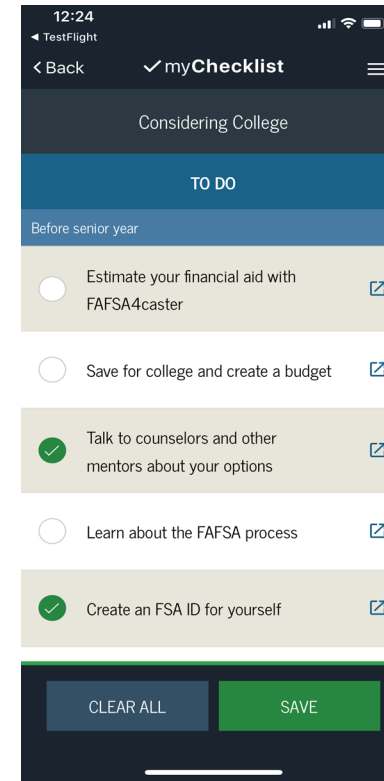
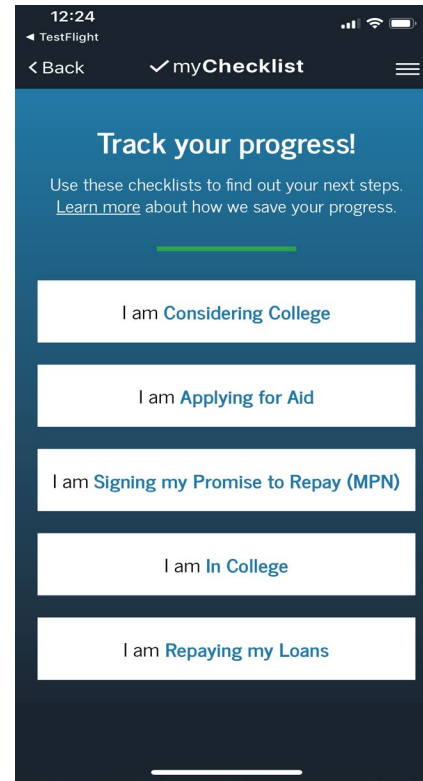
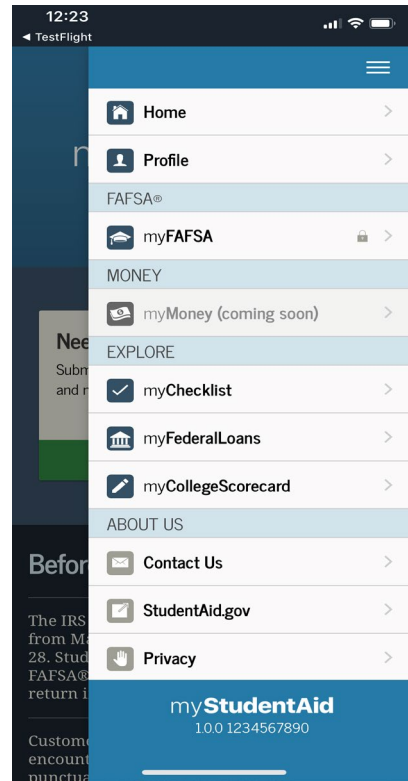
Centralized hub for customer account information



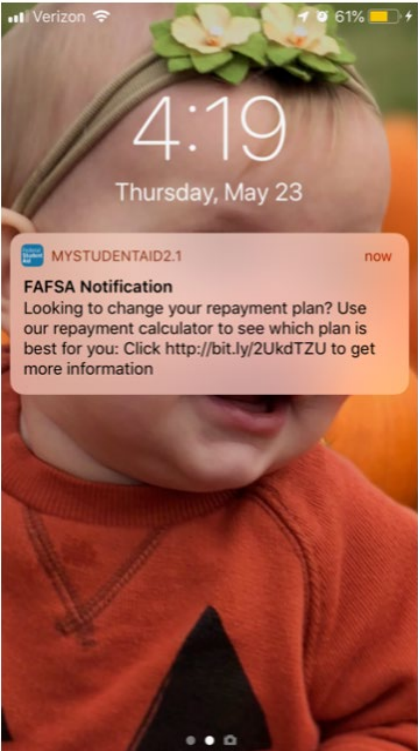
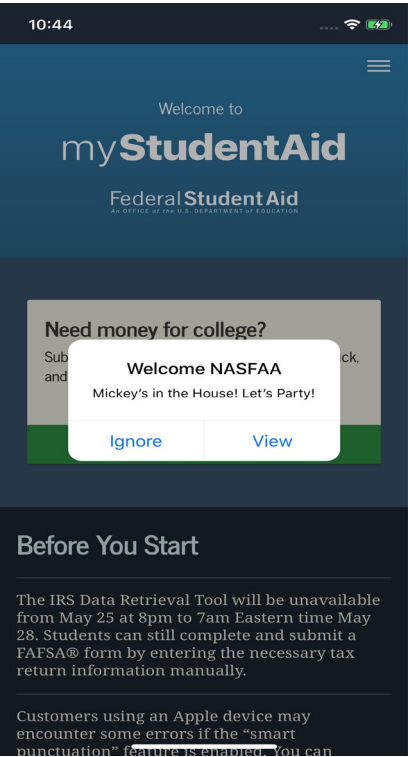
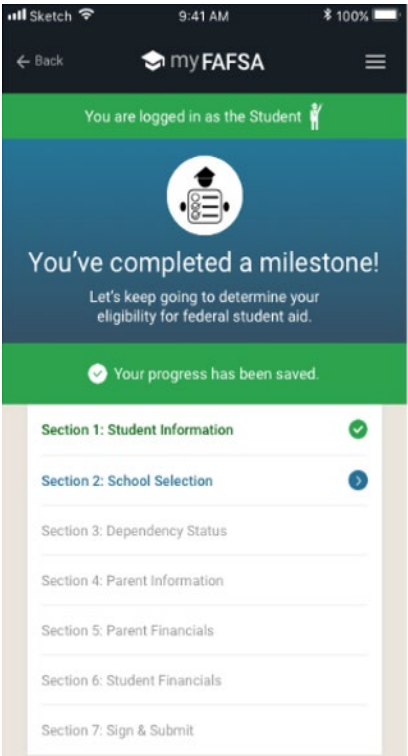
# UPDATED FEATURES

- MYCHECKLIST PROVIDES USERS WITH GUIDANCE REGARDING STUDENT AID NEXT STEPS
- MYFAFSA CHECKLIST VIEWS NOW SHOW WHAT ROLE THE USER IS LOGGED IN AS
- PUSH NOTIFICATIONS NOW ENABLED

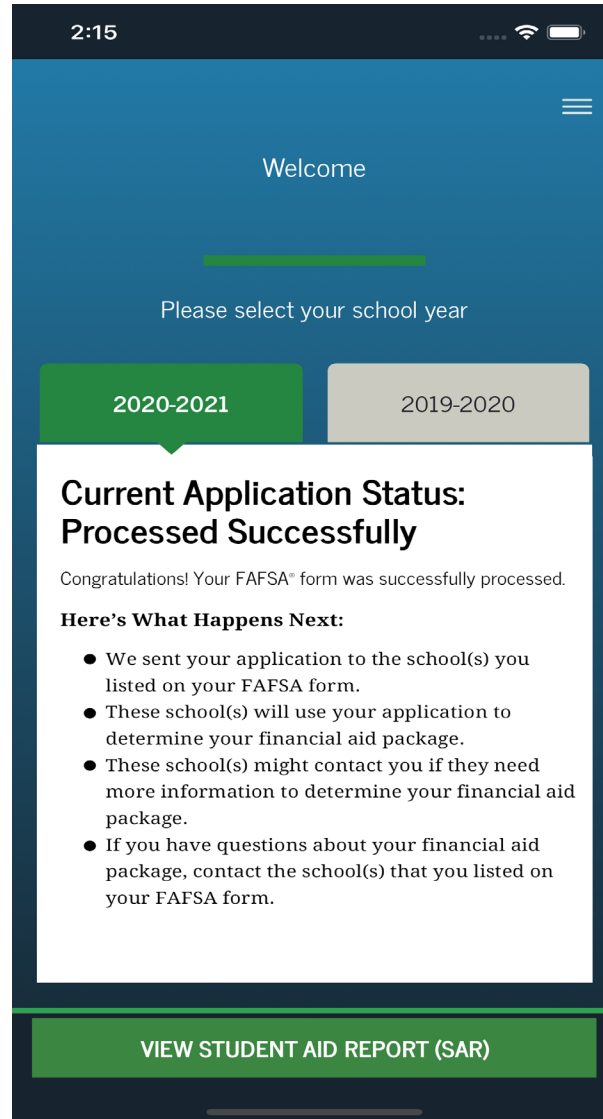
# MYSTUDENTAID MOBILE APP



# MYSTUDENTAID MOBILE APP (CONTINUED)



# MYSTUDENTAID MOBILE APP (CONTINUED 2)



# CONNECTING WITH FSA



# CONNECT WITH US!

## SOCIAL MEDIA



## STUDENTAID.GOV



EMAIL ANYTIME

CHAT WITH A LIVE AGENT

CALL US **1-800-4FED-AID**

### Hours of Operation

**Monday–Friday**  
8 a.m.–11 p.m. Eastern time (ET)

**Saturday–Sunday**  
11 a.m.–5 p.m. Eastern time (ET)

We are closed on federal holidays, the day after Thanksgiving and on December 24th.

We are open on New Year's Day, Martin Luther King Jr.'s Birthday, and Washington's Birthday from 11 a.m.–5 p.m. ET.

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TTY calls only.  
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**Federal Student Aid**  
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**Federal Student Aid**  
July 1 at 11:30 AM · 🌐

Last-minute tips to help you track down some extra money:  
<http://bit.ly/2Nd2okZ>

**7 OPTIONS**  
to consider if you didn't get enough  
FINANCIAL AID

1 Comment 53 Shares

**WHY GO TO COLLEGE OR CAREER SCHOOL?**  
A college degree or career school credential can improve your earning potential. This graph shows the average 2017 earnings for people age 25+ with different levels of education. In addition to higher earnings, unemployment rates tend to be lower for people with more education (i.e., it's easier to find jobs). Explore career options at [www.federalstudentaid.gov](https://www.federalstudentaid.gov)

**ABOUT FEDERAL STUDENT AID**

Our Story

Federal Student Aid, a part of the U.S. Department of Education, is the largest provider of student ...

See More

## SEARCH

"FEDERAL STUDENT AID"

CURRENTLY, FSA HAS  
447K LIKES ON  
FACEBOOK.







TWITTER.COM/FAFSA

@FAFSA on Twitter

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**Federal Student Aid**  
@FAFSA

Tweets 32.7K Following 21 Followers 138K Likes 4

**Federal Student Aid** @FAFSA · Jul 7  
Getting ready for college or career school may seem like a lot to handle, but you don't have to do it alone. Learn more about helpful resources: [bit.ly/2KH7sAa](https://bit.ly/2KH7sAa)

**NEED ADVICE ON COLLEGE?**  
Here are some good places to start:

- Parents, teachers, school counselors, coaches, or the people in your community
- Admissions or financial aid office at the college(s) you're considering

80 65

**Federal Student Aid** @FAFSA · 23h  
Even if it's not time to fill out the FAFSA form, you should still get your FSA ID set

**New to Twitter?**  
Sign up now to get your own personalized timeline!  
**Sign up**

**You may also like** Refresh

- The College Board @CollegeBoard
- US Dept of Education @usedgov
- Common Application @CommonApp
- nasfaa @nasfaa

**“FOLLOW”  
@FAFSA TO SEE  
OUR TWEETS.**

**CURRENTLY, FSA  
HAS 146K  
FOLLOWERS ON  
TWITTER.**





YOUTUBE.COM/FEDERALSTUDENTAID

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StudentAid.gov

Federal Student Aid  
20,381 subscribers

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Overview of the Financial Aid Process

125,486 views • 1 year ago

Are you ready to attend college or career school, but need financial aid to help fund your education? Check out this video to learn how the office of Federal Student Aid provides more than \$150 billion in grants, loans and work-study funds. Visit <http://StudentAid.gov> to learn more.

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FSA ID (Username & Password) PLAY ALL

Click the question mark next to each field to get more info. 3:18

Choose an option. 1:01

Now enter the secure code and click "Submit". 1:07

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## The Five “Qs” of Public Service Loan Forgiveness



**The Five “Qs” of  
Public Service  
Loan Forgiveness**

1. Work in “Qualifying Employment”
2. “Qualifying Employment Status”
3. Have a “Qualifying Loan”
4. Have a “Qualifying Repayment Plan”
5. Make 120 “Qualifying Payments”

#StudentLoanForgiveness. It's a hashtag now, so you'll all pay attention, right? Everyone wants their student loans forgiven. The perception is that very few qualify for any forgiveness programs. But did you know that there is one broad, employment-based forgiveness program for federal student loans? Most people don't, or misunderstand how it works. Let me break down some key points of the [Public Service Loan Forgiveness Program](#) to help you figure out if you could qualify.



### Email Updates

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#AskArne

**Federal Student Aid**

College Completion

Early Learning

ConnectED

ESEA Reauthorization


VIEW OUR BLOGS BY  
VISITING  
**WWW.ED.GOV/BLOG**

IN THE SIDEBAR, CLICK ON  
“FEDERAL STUDENT AID.”



GOT A QUESTION? THE [FEDERAL STUDENT AID INFORMATION CENTER](#) CAN HELP. SEARCH OUR SITE OR REVIEW OUR FREQUENTLY ASKED QUESTIONS. YOU CAN ALSO CONTACT US BY EMAIL, CHAT, OR PHONE.

### Search for Answers



### Frequently Asked Questions

- [How to Repay Your Loans - Understanding Repayment - Loan Servicers](#)
- [FAFSA - Applying for Aid - Next Steps - Correcting or Updating Your FAFSA](#)
- [What if my FSA ID is locked or disabled?](#)
- [How do I sign my FAFSA?](#)
- [FAFSA - FAFSA: Applying for Aid » Filling Out the FAFSA® Form](#)
- [How to Repay Your Loans - Understanding Default - Collections](#)
- [Will I need to fill out the FAFSA each year?](#)
- [FAFSA - Applying for Aid - Filling Out the FAFSA - The FSA ID](#)
- [FAFSA - Applying for Aid - Next Steps](#)
- [How to Repay Your Loans - Understanding Default - Getting out of Default](#)
- [More...](#)

### ? E-mail Us

You can email us anytime.

### Chat with Us

Ask a live agent your questions via a web chat.

### Call Us

1-800-4FED-AID  
(1-800-433-3243)  
International Caller? Can't make a toll-free call?  
1-334-523-2691

### Hours of Operation

Monday–Friday  
8 a.m.–11 p.m. Eastern time (ET)

Saturday–Sunday  
11 a.m.–5 p.m. Eastern time (ET)

We are closed on federal holidays, the day after Thanksgiving and on December 24th.

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Hearing Impaired?  
TTY calls only.  
1-800-730-8913

# SUPPORTING ENGLISH LEARNER (EL) STUDENTS AND FAMILIES

- Remind EL students and families of the FAFSA **due dates**
- Provide an overview of **eligibility requirements** in a language EL students and families can understand
- Provide **language assistance** in comprehending and completing financial aid forms
  - FSA website is available in Spanish
- Create a **checklist** of necessary documentation for completing financial aid forms in a language EL students and families can understand
- Provide assistance in obtaining **hard copies** of financial aid forms to those students and families who do not have Internet connection
- Provide assistance in downloading and using **mobile apps** for student aid (Mystudentaid mobile app)

# QUESTIONS & ANSWERS



# WEBINAR FEEDBACK

- Email with a brief survey.
- Please complete it and submit.
- We appreciate your feedback!

# Thank You!

